Mohammed Azarudeen

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WORK EXPERIENCE

Tableau Developer | Product Management

BuyersRoad Inc Pvt Ltd | May 2023 - Present

- Translating Product Strategy: Translated the product manager's strategy into actionable tasks, resulting in a 20% improvement in task completion time, while collaborating with crossfunctional agile teams.
- User Representation: Represented users in delivery teams by thoroughly understanding user needs, pain points, and problem statements through user research, interviews, and user shadowing, leading to a 15% improvement in stakeholder satisfaction.
- **Business Problem Definition:** Defined business problems with a focus on user empathy and experience to create the right solution to solve needs, optimizing solutions to fit a wide range of business needs by consulting with the engineering team to propose solutions back to the business.
- Tableau & Data Management: Leveraged Tableau Desktop and Tableau Server for comprehensive data analysis, optimizing report sections, which improved customer usage efficiency by 35%. Connected to diverse data sources and handled large datasets (over 2 million records) in MySQL, Redshift, BigQuery, Pre-Builder and Alteryz resulting in a 20% reduction in data processing and loading time.
- Global Collaboration: Fostered global collaboration through successful partnerships and projects with teams in the United States. Coordinated with the engineering team to address technical challenges ensuring timely delivery of product features.

Quality Analyst | Data Analytics

Amazon | June 2020 - May 2023

- **Operational Improvements:** Led initiatives to drive system improvements, identifying root causes, which led to a **15% increase** in process efficiency.
- **Data Analysis:** Managed large amounts of data, analyzed it to identify gaps in the process, and worked towards solutions.
- Advanced Data Management: Utilized advanced Excel functions to generate spreadsheets and pivot tables for data visualization and analysis.
- **Ticket Management:** Managed critical business tickets daily, resolving them within the stipulated ETA and SLAs.
- **Data Visualization:** Visualized data using Excel, QuickSight, PowerBI and Tableau to deliver feedback on data to client advisors, team managers, and department leaders.

Digital Associate | Quality Services

Amazon | June 2019 - May 2020

- **Operational Improvements:** Interacted with the business automation & technology teams to help drive operational and system improvements.
- **Digital Information Management:** Managed digital information for Amazon ASTRO (Home Robot).
- **Productivity & Quality:** Met daily productivity and quality targets, feeding digital information to ASTRO and conducted manual testing of Amazon ASTRO products to ensure quality and functionality.

Business Development Associate

Extramarks Education Pvt Ltd | May 2018 - April 2019

- Client Relationship Management: Developed and maintained relationships with key banking clients, ensuring consistent communication and service delivery.
- **Data Reporting:** Generated detailed Excel reports on banking transactions, customer data, and financial metrics to provide actionable insights for the sales team.

CERTIFICATIONS

Oracle Database SQL (IZ0-071)	View credentials
Tableau Desktop Specialist	View credentials
SQL Intermediate – Hacker Rank	View credentials
ChatGPT Advanced Data Analysis -Vanderbilt University	View credentials
Six Sigma Foundation	View credentials
Google Cloud Digital Leader.	View credentials

EDUCATION

MBA -Business Data Analytics	May 2024 - April 2026
University of Madras	

Bachelor of EngineeringS.A Engineering College May 2014 - May 2018

SKILLS

Tableau, SQL, Agile, Product Management, Data Analysis, Data Visualization, Qlikview AWS, MySQL, Redshift, UAT, Jira, Confluence, Business Analysis, Operational Analysis, Salesforce CRM, Python, GCP, Big Query, Microsoft Excel, Documentations, User Stories, Salesforce CRM

ACHIEVEMENTS

- Created 30+ customized dashboards and worksheets for customers.
- Collaborated with other departments by creating a Sales and HR dashboard.
- Generated 10+ reports using queries on daily basis using AWS and BigQuery for leaders.
- Cleaned data using Tableau Prep Builder and Alteryx.
- Wrote 15+ enhancement tickets for the Analytics UI.
- Worked with large datasets (more than 2 million records and 100+ columns).
- Handled Tableau Server, managing and adjusting job schedules.
- Created 10+ BRDs for new requirements.